How to build a stronger pension trustee-administrator relationship

In the latest episode of the Aptia Pensions Administration Pod, we turn our attention to a topic that's receiving growing attention from the regulator and the government: the relationship between pension scheme trustees and their administrators.

While pensions administration has moved to the forefront of scheme delivery, the working relationship between trustees and administrators has, in many cases, changed very little from when administration sat in the background. We explore why a closer, more collaborative relationship is now essential, where it's already working well, and where there's still room for improvement – as well as what both sides can do to make the relationship more effective for schemes and their members

Presenter: John Wilson, Head of Pensions Technical, Aptia

Guests:

David Hepplewhite, Portfolio Owner, Aptia

Karen Scott, Portfolio Owner, Aptia

You can listen to the podcast here and you can also read a transcript.of the conversation.

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