Quality assurance and audit: why it matters for pension schemes

As the pensions industry focuses on the importance of the member experience, quality assurance and audit (QA&A) is rising up the agenda for pensions administration.

At Aptia, we have an experienced, specialist QA&A team that we believe stands out in the market. In this episode of the pod, John Wilson talks to the team's founders, Darren Brame and Denise Crowe, about how QA&A has developed to meet new demands and challenges

Presenter: John Wilson, Head of Pensions Technical, Aptia

Guests: Darren Brame, Chief Risk and Commercial Officer, UK, Aptia; Denise Crowe, Leader, First Line of Defence, UK, Aptia

You can also read a transcript of the conversation here.

You can listen to the podcast here – and don't forget to subscribe so you don't miss the next episode!

Show notes

The Vital Role of Quality Assurance in Pensions Calculations

Welcome to the Administration Age

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