# Quality assurance and audit: why it matters for pension schemes

As the pensions industry focuses on the importance of the member experience, quality assurance and audit (QA&A) is rising up the agenda for pensions administration.

At Aptia, we have an experienced, specialist QA&A team that we believe stands out in the market. In this episode of the pod, John Wilson talks to the team's founders, Darren Brame and Denise Crowe, about how QA&A has developed to meet new demands and challenges

Presenter: John Wilson, Head of Pensions Technical, Aptia

Guests: Darren Brame, Chief Risk and Commercial Officer, UK, Aptia; Denise Crowe, Leader, First Line of Defence, UK, Aptia

Please also find attached the transcript.

You can listen to the podcast here – and don't forget to subscribe so you don't miss the next episode!

**Show notes**

The Vital Role of Quality Assurance in Pensions Calculations

Welcome to the Administration Age

*The content provided in our publications, including articles on our website and podcasts, is intended solely for informational purposes. It should not be construed as professional advice and should not be relied upon for any purpose. We strongly recommend seeking appropriate professional advice tailored to your specific circumstances before making any decisions?based on this information.*

Image
Podcast-Epi03--Social-Media.



View PDF
Podcasts
Author
John Wilson, Head of Pensions Technical, Aptia
Author photography
Image
John Wilson